



Your Partnership with AuthoraCare Collective

WHO WE ARE

AuthoraCare represents the combined care and expertise of two of the area's foremost care giving organizations, who came together with a shared vision of helping patients and their families compose the remaining chapters of life in ways most meaningful to them.

When Hospice and Palliative Care Center of Alamance-Caswell and Hospice and Palliative Care of Greensboro merged into a single organization, we began a new chapter. Our expertise multiplied with our collective team of professionals, backed by more resources than ever. We're authorities in our array of disciplines, caring for patients' well-being physically, emotionally and spiritually. And we do it all with our signature perspective of putting their needs and wishes first, so they can find more joy in the story they're creating.

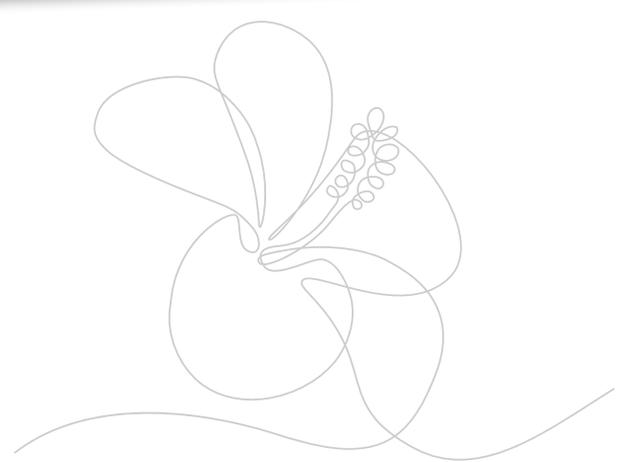
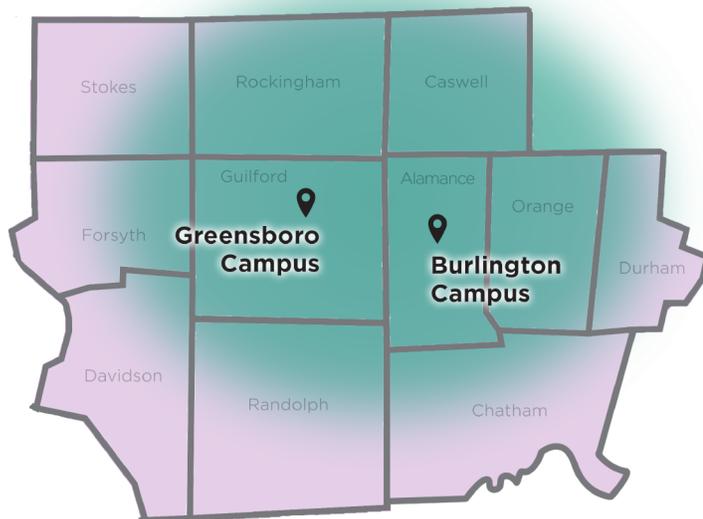
PARTNERING WITH US

AuthoraCare Collective offers a full spectrum of services ranging from community based palliative care to hospice wherever you call "home" and inpatient hospice.

Services are provided in all of Alamance, Caswell and Guilford counties and parts of Chatham, Davidson, Durham, Forsyth, Orange, Randolph, Rockingham, and Stokes counties.

Both palliative and hospice care are usually covered by Medicare, Medicaid and private insurance, though the way they are billed can differ. Thanks to generous community backing and our nonprofit mission, no one is denied services due to an inability to pay.

OUR SERVICE AREA



Greensboro Campus

2500 Summit Ave
Greensboro, NC 27405
Main Office | 336.621.2500

Burlington Campus

914 Chapel Hill Road
Burlington, NC 27215
Main Office | 336.532.0100

INFORMATION FOR TRANSITIONS OF CARE MANAGERS

AuthoraCare Collective hospital liaisons accept referrals seven days a week. Check AMION for daily hospital liaison coverage and after-hours contact information.

OUR SERVICES

An Overview of Hospice Care

In-Home Hospice Care is provided in private residences, assisted livings and long-term care facilities. Hospice eligibility requires doctor certification that if the illness runs its normal course, life expectancy is six months or less. The individual must be seeking comfort focused care rather than curative treatment such as chemotherapy. The Hospice Medicare and Medicaid benefit includes coverage for physical care, counseling, medications, basic medical equipment and supplies for the terminal illness and related conditions. Most private insurance companies model their coverage after the Hospice Medicare benefit and cover all hospice costs.

Hospice in Your Home

Most Hospice Care is provided in the comfort of one's home. Your AuthoraCare team will schedule regular visits to your home to assess, educate and comfort the patient and family. Your AuthoraCare team can include a nurse, hospice aide, community physician, hospice physician, social worker, chaplain, grief counselor and volunteers. In addition, a hospice nurse and physician are on-call 24 hours a day, 7 days a week. Telehealth visits are also used to facilitate care in homes and facilities.

The frequency of team visits is adjusted based on the individualized needs of the patient, family and caregivers. For example, the nurse typically visits one-two times per week, and the team social worker and chaplain typically visit one-two times per month. Telehealth visits can be requested by patients and caregivers. If a hospice aide is assigned for personal care, these visits are intermittent and based on the individualized needs of the patient.

Hospice in Long-Term Care Communities

AuthoraCare partners with skilled nursing, memory care, assisted-living, independent-living and group home communities to provide hospice services to residents with a life-limiting illness. Your hospice team offers expert guidance to the patient, family and facility staff. The frequency of visits is based on the individualized needs of the patient. Telehealth visits are also used to facilitate care. The Hospice Medicare Benefit covers hospice care in nursing facilities if Medicare recipients are paying privately or having Medicaid pay for room and board expenses.

Inpatient Hospice Units

AuthoraCare Collective has two home-like inpatient hospice facilities. The Hospice Home is located in Burlington and Beacon Place is located in Greensboro. Both facilities serve patients with a prognosis of two weeks or less. Both offer private rooms with the necessary medical services and clinical staff to provide comfort care 24 hours a day. If your hospice team determines short-term inpatient services for symptom management are needed, Medicare will cover your stay. There is a potential room and board charge for routine care that insurance does not cover with inpatient care. Financial assessments are offered to address room and board charges. The level of care for patients is based on Medicare guidelines. Both facilities offer respite stays to existing patients for caregiver relief. Respite stays can be up to 5 days on an occasional basis.

Community-Based Palliative Care

Community-Based Palliative Care can be used anytime during the course of a serious illness, beginning with diagnosis. Our palliative team helps patients and families achieve a better quality of life by assisting with advance care planning, symptom relief and establishing goals of care. AuthoraCare Palliative consists of nurse practitioners, nurses, licensed clinical social workers, and a physician. Palliative Care is less comprehensive and more consultative in nature. Palliative care patients can receive curative treatment and home health or personal care services. Medicare, Medicaid and most private insurances cover services delivered by our palliative care providers.

AuthoraCare hospital liaisons accept referrals for AuthoraCare Palliative Care Services in the home or long-term care facilities. Prior to discharge from the hospital, the AuthoraCare hospital liaison will schedule the first visit in the home or assisted living facility. Visits to skilled facilities will be scheduled once an order is obtained from the skilled facility.



authoracare.org



Burlington | Referral Center | 336.532.0160
Greensboro | Referral Center | 336.621.7575

*Formerly Hospice & Palliative Care Center of Alamance-Caswell
and Hospice and Palliative Care of Greensboro*